



# CUMNOR

## QUALITY POLICY

The Company is committed to deliver a quality service to its clients through the operation of an integrated Quality and Safety Management System.

It also recognises that to be effective in the market place, it must offer a quality service to its Clients.

The Quality System section is consistent with **ISO 9001:2008** and its purpose is to ensure the Company's commitment to Quality and continual improvement is maintained at all times, therefore satisfying the needs and expectations of its Clients, which is the Company's main operational goal.

Company personnel have a responsibility to ensure that the Client receives a quality service, and are to demonstrate a high level of competence at all times.

The Company's services and systems are designed and managed to meet the Client's requirements by the simplest and most cost effective means possible.

The Company is committed to a training policy and to ensure that all personnel have the necessary training to perform their duties (see Training Policy).

It is the responsibility of all Senior Management to investigate any quality problems and ensure corrective and / or preventative action is implemented as soon as possible.

Signed:

Name:

Mike Varian

Title:

Quality & Safety Manager

Date:

**Jan 2017**